




Wabash County REMC

A Touchstone Energy® Cooperative 

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4/8/2004

Russ Felderman
5620 Coventry Lane
Fort Wayne, IN 46804

Dear Russ,

It has been approximately one year since we moved into our new headquarters building that your firm constructed. I chose to wait a period of time in writing this letter to better analyze the performance of the building and to comment on our perception of the construction process. When construction is first finished and everything is "bright and shiny", it is always easy to be impressed. The test comes after you move in and start to experience things on a daily basis.

First off, I want to comment on your project manager, Dan Eads. Not only did he do an outstanding job of managing the contractors, he was also very easy to work with and was very conscience and considerate to our needs and concerns. His professionalism in working with us and his ability to stay on schedule was very much appreciated. In fact, the move in date was ahead of projected schedule by one month.

As we have now been in the building for one year, the quality of your contractors and the dedication shown by your company is standing the test of time. We continue to get compliments from our customers and from our peers in the utility business on this building. Everyone is so impressed with the layout and the looks, that many utilities have used your ideas on there future plans. But the true test is what we, the employees that live here everyday, have experienced. The building is comfortable and functions extremely well. We have experienced no problems with the building and only have had to do regular maintenance of the mechanicals.

I am very happy with the building and the entire construction process. Please feel free to use me as a reference. I have the highest regards for your firm and will share that with anyone who asks.

Sincerely,



Robert M. Pearson, CEO
Wabash Co. REMC